

# Our data center capabilities and solutions effectively address any challenges that may arise.

## Threats & Challenges:

1

### Human error.

Research indicates that human error is responsible for approximately 70% of data center issues, including outages and security breaches. This can occur through various means, such as misconfigurations, improper handling of equipment, failure to follow established protocols and lack of professionally trained staff to manage each centre.

2

### System failures & disasters.

System failures and natural disasters significantly threaten data centers, leading to operational disruptions and potential data loss. Failures may arise from hardware malfunctions, software bugs, and power outages. While natural disasters such as floods, earthquakes, and storms introduce unpredictable risks that many facilities are ill-equipped to handle without professional procedures.

3

### Security breaches.

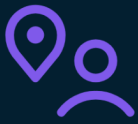
Unauthorized access to data center facilities can lead to theft or damage of hardware and sensitive information. This includes both external intrusions and insider threats from employees or contractors. Such insider threats can result in significant data breaches or operational disruptions, making strict access controls and monitoring essential.



# Securitas Australia's Solution:

Securitas provides comprehensive security solutions that seamlessly integrate manned protection with advanced technology to protect your data centers. Our highly trained security personnel work alongside cutting-edge surveillance systems, ensuring a robust defense against potential threats.

## Specialised security measures:



### 10,000 trained professionals.

The Certified Data Center Security Professional training program. Central to this training are key focus areas such as stringent physical access control, emergency response procedures, adherence to ethics, and professional conduct minimizing the need for excess personnel, and therefore reducing the risk of human error.



### Technology.

Securitas enhances data center security with biometric access control for authorized entry, comprehensive video surveillance for real-time threat detection, and remote entry and perimeter control for centralized management. Ensuring robust protection, safeguarding assets and ensuring compliance with security standards.



### Knowledge.

Securitas offers essential knowledge for data center security through risk assessment, cyber-secured remote services, and redundant design topology with operation centers. They also provide real-time remote visibility into the data center environment, ensuring comprehensive monitoring and resilience against potential threats.

