

# Protecting food logistics for STEF

STEF Group is a European leader in temperature-sensitive logistics. They play a central role in food product supply chains and have an extensive logistics network with 246 platforms and warehouses and 2340 refrigerated trucks and trailers.

## Fast facts

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**Sector:**  
Transport & logistics

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**Location:**  
Nantes

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**Services:**  
Remote video surveillance and monitoring  
Remote entry/exit management  
Perimeter, area and quality (temperature control) checks  
Maintenance of electronic security systems

## ABOUT SECURITAS SOLUTIONS

Securitas' solutions are customer-focused security solutions, combining protective services such as mobile guarding or remote services with technology to ensure both safety and efficiency. We give our clients peace of mind so they can focus on their core business.

## CHALLENGES

STEF Group transports 9 million tons annually to around 55,000 delivery points. In France, it transports and delivers for some of the largest food suppliers - Sodebo, Bonduelle and Fleury Michon. STEF also delivers to large retailers such as Leclerc, Carrefour, and to restaurants, grocery stores, and catering firms.

Protecting goods and vehicles from theft is paramount, particularly during weekends and holidays. To protect and secure STEF's Nantes site optimally, Securitas began with understanding STEF's risks.

## THE SOLUTION

After building a detailed understanding of the challenges faced by STEF Group, Securitas proposed a total security solution, combining technology, remote and on-site services optimally:

- **Remote services:** Remote video monitoring and remote access control during weekends and holidays. Visitor access is managed by remote operators with access levels defined by STEF.
- **Electronic security maintenance:** Maintenance of security equipment such as cameras and badge readers.

- **Mobile services:** Area and perimeter checks and verification performed by Securitas officers to ensure no unauthorized visitors are on-site. Officers also check trucks to ensure compliance to agreed standards and to perform temperature checks.

## THE RESULT

By combining a range of protective services such as Remote, Mobile and Electronic Security, in a solution, Securitas has strengthened safety and security at STEF's Nantes site.

Franck Saudeau, Quality and Performance Manager, STEF Transport Nantes Carquefou says "We chose Securitas because of their experience and extensive footprint. They have a strong presence in France and are both reliable and professional. Our security solution started in the midst of a pandemic. The circumstances were difficult and there was a settling-in period, particularly as we have complex processes. The Securitas team were highly responsive to our needs. It's reassuring to know that a company like Securitas is responsible for the security of our site."